

Oman Insurance Company & Bupa Global



List of medical providers on direct settlement – for telehealth services

Oman Insurance Company (P.S.C.) is the local insurer and administrator in the UAE. Plans are designed and internationally administered by Bupa Global.

(last updated on 01/11/2020)

Telehealth Services for Psychiatric/Psychology and Mental Wellness		
Provider Name	Phone No.	Access
American Wellness Center	04-5144042	Access limited to policies with Mental Health benefit
American Center For Psychiatry & Neuro	02-6664866	Services will be limited to existing customers. Deductible and coinsurance are applicable.
Priory Wellbeing Centre Dubai	04-2453800	Access limited to policies with Mental Health benefit

NMC Group, Abu Dhabi		
Provider Name	Phone No.	Access
NMC Specialty Hospital LLC	02-6332255 / 800-662	Access limited to the patient with a file in NMC Group
NMC Royal Family Medical Center	02-6911500	
NMC Royal Women Hospital	02-5082000 / 800-7676	
New Medical Centre Specialty Hospital	03-7555999 / 800-7030	
New Medical Center – Branch of Abu Dhabi 2	03-7044700 / 800-7030	
NMC Royal Hospital	02-2035000 / 800-1122	
NMC Royal Medical Center	02-4978463	
NMC Family Medical Center	02-5133111 /800-2224	

NMC Group, Dubai		
Provider Name	Phone No.	Access
NMC Specialty Hospital	04-2679999 / 800-6624	Access limited to the patient with a file in NMC Group
NMC Royal Hospital	04-8108800 / 800-313	
New Medical Center, Dubai	04-2689800	

King's College Hospital Dubai		
Provider Name	Phone No.	Access
King's College Hospital Dubai	04-5199999 / 04-2477777	Access limited to patient with a file in King 's Hospital

HealthHub Group		
Provider Name	Phone No.	Access
Healthhub Clinic Discovery Garden	800-AFHH (2344)	Access limited to the patient with a file in HealthHub Group
Healthhub Clinic Dubai Festival city		
Healthhub Clinic Dubai Silicon Oasis		
Healthhub Clinic International City		
Healthhub Clinic Al Warqa		
Total Care Clinic Al Quoz		

Gulf Healthcare International (GHI)		
Provider Name	Phone No.	Access
Al Noor Polyclinic Br of GHI Deira	04-2233324	Access is Limited to Patient with a file in GHI Group
Al Noor Polyclinic Br of GHI Satwa	04-3498100	
Amber Rigga	04-2309100	
Dr Joseph Polyclinic Br of GHI	04-3378828	
Joseph Qusais Polyclinic Br of GHI	04-2636767	

Mediclinic Group, Dubai		
Provider Name	Phone No.	Access
Mediclinic Welcare Hospital	800 1999	Access is limited to patient with a file in Mediclinic Hospitals & Clinics
Mediclinic City Hospital		
Mediclinic Parkview Hospital		
Mediclinic Al Qusais		
Mediclinic Al Sufouh		
Mediclinic Arabian Ranches		
Mediclinic Deira		
Mediclinic Dubai Mall		
Mediclinic Ibn Battuta		
Mediclinic Me'aisem		
Mediclinic Meadows		
Mediclinic Mirdif		
Mediclinic Springs		

Mediclinic Group, Abu Dhabi		
Provider Name	Phone No.	Access
Alnoor Hosp Spec Clns - Mad Zyd(Al Noor)	02-8848833	Access is limited to patient with a file in Mediclinic - Al Noor Hospitals & Clinics
Al Noor Hosp Spec Cls- Al Musaf(Al Noor)	02-4066874	
Al Noor Family Care Center - Almamora	02-6723400	
Al Madar Medical Center - Branch 2	03-7375558	
Al Noor Family Care Center - Baniyas	02-5668800	
Al Noor Hospital Medical Centre-Marawah	02-8092100	
Al Noor Hospital Clinics - Al Ain Br 3	03-7667666	
Al Noor Hospital Medical Center Khalifa	02-8856700	
Al Noor Hospital Clinics - Al Ain Branch 6	03-7133401	
Al Noor Hospital (Al Noor Grp)	02-6139746	
Al Noor Hospital - Al Ain (Al Noor)	03-7667666	
Al Noor Hosp - Airport Road (Al Noor)	02-4446655	
Mediclinic Hospitals - Branch 4	02-4446655 / 8002000	

AVIVO GROUP		
Provider Name	Phone No.	Access
New Al Musalla Medical Center Branch	04-3333450	Access limited to the patient with a file in AVIVO Group
Doctors Clinic (Avivo)	04-2246688	
Al Musalla Medical Centre	04-370 5080	
Al Barsha Clinic (Avivo)	04-3478285	
Muhaisna Specialist Medical Ctr (Avivo)	04-2644034	
Al Musalla Medical Centre Br (Avivo)	04-3966123	
New National Medical Ctr I-Cad (Avivo)	02-6330244	
Reem Specialist Medical Centre (Avivo)	06-5625422	
Reem Medical Diagnostic Center (Avivo)	06-5620831, 06-5625422	
Reem Al Nahda Med Diagnostic Ctr (Avivo)	06-5304864	

VPS, Abu Dhabi		
Provider Name	Phone No.	Access
Medeor 24X7 Int'L Hospital	03-7099000	Access limited to the patient with a file in VPS AUH Group
Medeor 24X7 Hospital - Abu Dhabi (VPS)	02-6900600,800-900600	

American Hospital		
Provider Name	Phone No.	Access
American Hospital	04-43775500	Request for teleconsultation: To book an appointment: Call +971-43775500 or log your request @ www.ahdubai.com or email @ callcenter@ahdubai.com
		Scheduling and introduction to the portal: The patient is introduced to our portal to update the information and create individual User ID and password.
		Live consultation: The patient meets the physician online for live consultation as per the appointment real-time

VPS, Dubai and Northern Emirates		
Provider Name	Phone No.	Access
Burjeel Hospital for Advanced Surgery - Dubai	04-4070100	Access will be limited to existing customers of VPS facilities of Dubai & Northern Emirates. Medications to customers will be dispensed via home delivery. Policy deductibles will apply.
Medeor 24X7 Hospital - Dubai (VPS)	04-3500600,04-3500757	
Burjeel Specialty Hospital - Sharjah	06-5075000	