

**Bupa
Health
Clinics**

Bupa 



November 2022

Reminding you and your Bupa Global customers of services available through UK clinics

Bringing your insured customers private primary care services within our UK Bupa Health Clinics.

Bupa Global customer number: **0345 8500 464**

Facilities Finder: bupaglobal.com/en/facilities/finder

For broker use only.

Bupa Health Clinics – Primary Care Services

What's happening?

Your customers can receive private primary care services at over 45 Bupa Health Clinics (BHC) over the UK. Using our new dedicated Bupa Global number, customers can book an appointment and benefit from us settling their bills with the clinic directly (in line with policy allowances). No unexpected bills means your customers can focus on their health.

A list of our UK Bupa Health Clinics are available on [Facilities Finder](#)

Why?

We're celebrating the improvement of face-to-face consultations in the UK. By doing so, we're offering your customers various primary care services where they're able to make appointments at a Bupa Health Clinic at point of call using a dedicated telephone number.

Appointments are often available on the same day, and weekends and evenings. Direct settlement of treatment is also arranged.

This doesn't replace the option of virtual appointments. Phone or video consultations are available with Global Virtual Care – customers can easily access this using [MembersWorld](#).

Primary Care Information

Dedicated Bupa Global booking number: **0345 8500 464**

Services

- Routine GP appointments face-to-face
- Ear Wax Removal (Microsuction)*
- Blood Tests
- ECG's
- Urine Testing
- Stool Testing
- HPV / Smear Tests
- Mammography*
- Sexual Health Services

* available at selected clinics

Not all services from Bupa Health Clinics are covered. Please check the membership guide to see which are available under the policy.

Key features

- Dedicated number for Bupa Global customers
- Digital prescription service with free delivery service available
- Translation services available
- All centres are Care Quality Commission registered
- Centres conveniently located for customers
- Appointments often available same day
- Appointments available some evenings and weekends
- Onward referral of treatment via the Bupa provider network
- Referrals from a GP to a specialist are arranged by a Bupa representative

Locations

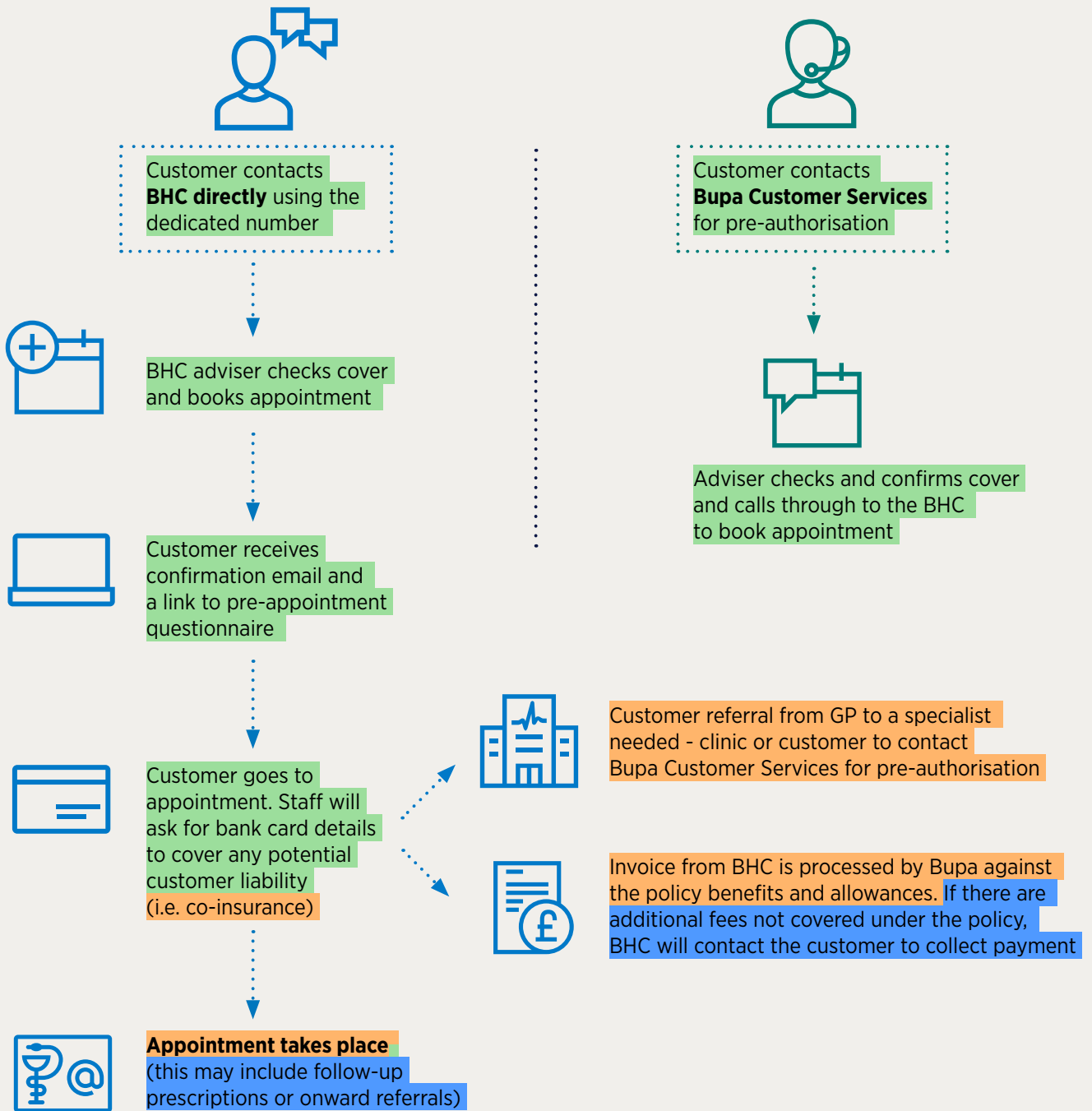
London clinics

- Kings Cross
- West End
- Basinghall
- Chancery Lane
- Canary Wharf
- Kensington

Outside of London clinics

- Reading
- Oxford
- Milton Keynes
- Bristol
- Solihull
- Nottingham
- Leeds
- Manchester
- Glasgow
- Edinburgh
- Sheffield
- Liverpool
- Belfast

Customer journey - Primary care services



Any questions?

If you've got any questions, please get in touch with your usual Bupa representative who'll be happy to help.

Bupa Health Clinics and Global Virtual Care are not regulated by the Financial Conduct Authority nor the Prudential Regulation Authority.

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