

# Business Explorer Health Plan



Employee application form  
[bupaglobal.com](http://bupaglobal.com)

## Important information

### This product is only available for sale in Africa

This application form is for employees and eligible dependants who are applying to join Bupa Global on a Full Medical Underwriting (FMU), Continued Personal Medical Exclusions (CPME) or to amend an existing membership.

The start date will generally be the date on which your completed application form is received and accepted by Bupa Global. If you require a different start date in the future please complete the start date box in section 1.

You can type directly into this form, save it and email it to us. Alternatively, please write clearly in block capitals using black ink.

Please return this form to your company's Bupa Global Group Administrator in a sealed envelope.

If you do not provide us with full details we may terminate your cover or it may stop us from paying your claims.

Please tell us immediately if you or any additional people to be covered under the plan experience any symptoms before you receive your membership documents. Failure to do so may mean we are unable to pay your claims.

All sections which need to be completed by the main applicant are labelled **MA**

We will not be able to process your application if this form is incomplete.

Please be sure to check the entire form

**If you have any questions when completing this form, please call us on +44 (0) 1273 322 074**

### Checklist - please make sure:

#### If this is a new group application or a new joiner to an existing group plan

- |  |                       |
|--|-----------------------|
| Your group secretary has completed section 1                           | <input type="radio"/> |
| The information you have given in sections 2-8 is current and complete | <input type="radio"/> |
| You have read, signed and dated the declaration in section 10          | <input type="radio"/> |

#### If you want to amend your existing membership (including U.S. upgrades)

- |  |                       |
|--|-----------------------|
| Your group secretary has completed section 1   | <input type="radio"/> |
| The information you have given in section 2 is correct   | <input type="radio"/> |
| You have completed the relevant section to reflect the amendment(s) required (for US upgrades this is section 9) | <input type="radio"/> |
| You have read, signed and dated the declaration in section 10  | <input type="radio"/> |



## 2 Main applicant: membership details

MA

Bupa Global membership number BI -     -     -

Have you had a previous policy with Bupa? Yes  No

If yes, provide your membership number:

## 3 Main applicant: your personal details

MA

Title  Male  Female  1st language

First name

Middle name (s)

Last name

Date of birth         Country of nationality

Occupation  Passport number

## 4 Main applicant: your address details

MA

### Residency address

(your permanent or usual address in the country where you are resident, this should be the country in which you are living on the first day of your current membership year)

Address line 1

Address line 2

Town/City

State/Emirate

Country

Postal/Zip/Area code

### Correspondence address

(where membership documents cannot easily be sent to you at your residency address, please supply an alternative address to which they may be sent)

Address line 1

Address line 2

Town/City

State/Emirate

Country

Postal/Zip/Area code

## 5 Main applicant: your other contact details

MA

(Please include country code, area code and number)

Phone / Mobile

Phone / Mobile

Email



## 7 Medical questions and history

### Full medical underwriting (FMU)

**Complete this section if Full Medical Underwriting has been selected within the Underwriting Terms section at the start of this form**

This section asks for health and medical details, past and present about yourself and each person named in Section 6.

Please tick Yes or No to every question for every person. If you tick Yes to a question, please give full details in Section 8.

Please answer each of these questions fully and accurately for the person named above. You do not need to tell us about colds and flu.

		MA	1	2	3	4
<b>Please tick either Yes or No to each of these questions</b>						
1. Within the last 3 years, has any applicant seen a doctor or other healthcare professional for a) any recurrent or persistent medical condition or symptoms? (persistent meaning for 2 weeks or more) b) any abnormal tests or results?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
2. In the last 7 years, has any applicant been admitted to hospital, had an operation, procedure or investigation (e.g. a scan/blood tests)?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
3. Is any applicant taking any medication, prescribed or otherwise?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
4. Does any applicant have any medical devices (e.g. shunts for draining fluids from the brain, pins and plates for broken bones) currently in their body?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
5. Has any applicant (at any time in the past) had a history of:						
<input type="radio"/> cancer, including benign brain tumours		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
<input type="radio"/> heart condition		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
<input type="radio"/> stroke		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
<input type="radio"/> joint replacements		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
6. Has anyone to be covered experienced any signs or symptoms of any medical problems, illnesses, or injuries not already disclosed regardless of whether a doctor or other healthcare professional has been consulted?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
7. Do you have any planned or pending treatment, investigations or tests?		<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N	<input type="radio"/> Y <input type="radio"/> N
How tall are you?	feet/inches <input type="radio"/>					
	metres/centimetres <input type="radio"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much do you weigh?	stones/pounds <input type="radio"/>					
	kilograms <input type="radio"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

# 7 Medical questions and history

## Continued personal medical exclusions (CPME)

Complete this section if Continued Personal Medical Exclusions has been selected within the Underwriting Terms section at the start of this form.

This section asks for health and medical details, past and present about yourself and each person named in section 5. Please tick Yes or No to every question for every person. If you tick Yes to a question, please give full details in section 8.

MA

1

2

3

4

Please tick either Yes or No to each of these questions

1. Have you ever suffered from any form of:

cancer, including benign brain tumours

Y N

Y N

Y N

Y N

Y N

heart condition

Y N

Y N

Y N

Y N

Y N

stroke

Y N

Y N

Y N

Y N

Y N

psychiatric condition

Y N

Y N

Y N

Y N

Y N

2. Have you had a joint replacement or spinal surgery?

Y N

Y N

Y N

Y N

Y N

3. Have you made a claim under your existing insurance in the last 12 months?

Y N

Y N

Y N

Y N

Y N

4. Do you have any long-term conditions which require regular treatment and reviews with a doctor?

Y N

Y N

Y N

Y N

Y N

5. Do you have any planned or pending treatment, investigations or tests?

Y N

Y N

Y N

Y N

Y N

## 8 Medical questions and history: additional information

This section applies if you have answered 'Yes' to any of the medical questions in section 7. If you are unsure whether any details are relevant, you must include them.

Main applicant or dependant	The relevant question number from section 7.	What was the condition (or symptom if not yet diagnosed)? If applicable, state the area affected e.g. right leg.	When were symptoms first experienced and when was treatment completed (if applicable)?	What was the treatment/medication (including dates and names)?	What was the outcome of the treatment (e.g. full recovery, ongoing treatment required, likely to recur or awaiting test results)?
MA					
1					
2					
3					
4					

If you do not provide us with full details we may terminate your cover or it may stop us from paying your claims. If there is insufficient space, please use a separate sheet and indicate that you have done so by ticking here:

Please tell us immediately if you or any additional people to be covered under the plan experience any symptoms before your date of joining. Failure to do so may mean we are unable to pay your claims.



## 9 Your application declaration

### Privacy notice

We are committed to protecting your privacy when dealing with your personal information. This privacy notice provides an overview of the information we collect about you and how we use and protect it. It also provides information about your rights. The information we process about you, and our reasons for processing it, depends on the products and services you use. You can find more details in our full privacy notice available at: [www.bupaglobal.com/privacypolicy](http://www.bupaglobal.com/privacypolicy). If you do not have access to the internet and would like a paper copy of the full privacy notice, please contact the Bupa Global service team on +44 (0)1273 323 563. Alternatively you can email or write to the team via [info@bupaglobal.com](mailto:info@bupaglobal.com) or Bupa Global, Victory House, Trafalgar Place, Brighton BN1 4FY, United Kingdom. If you have any questions about how we handle your information, please contact us at [info@bupaglobal.com](mailto:info@bupaglobal.com).

#### Information about Bupa Global

In this privacy notice, references to “we” or “us” or “our” are to Bupa Global. For company contact details, visit [www.bupaglobal.com/legal-notice](http://www.bupaglobal.com/legal-notice).

#### 1 Scope of our privacy notice

This privacy notice applies to anyone who interacts with us in relation to our products and services (“you”, “your”), in any way (for example email, website, telephone, app).

#### 2 Ways in which we obtain personal information

We collect personal information from you and from certain third parties (for example those acting on your behalf, like brokers, healthcare providers and so on). If you give us information about other people, you must make sure that they have seen a copy of this privacy notice and are comfortable with you giving us their information.

#### 3 Categories of personal information

We process the following categories of personal information about you and, if it applies, your dependants. This is standard personal information (for example information we use to contact you, identify you or manage our relationship with you), special categories of information (for example health information, information about race, ethnic origin and religion that allows us to tailor your care), and information about any criminal convictions and offences (we may get this information when carrying out anti-fraud or anti-money-laundering checks or other background screening activity).

#### 4 Purposes and lawful grounds of our processing personal information

We process your personal information for the purposes set out in our full privacy notice, including to deal with our relationship with you (including for claims and complaints handling), for research and analysis, to monitor our expectations of performance (including of health providers relevant to you) and to protect our rights, property, or safety, or that of our customers, or others. The legal reason we process personal information depends on what category of personal information we process. We normally process standard personal information on the basis that it is necessary so we can perform a contract, for our or others’ legitimate interests or it is needed or allowed by applicable law. We process special categories of information because it is necessary for an insurance purpose, because we have your permission or as described in our full privacy notice. We may process information about your criminal convictions and offences (if any) if this is necessary to prevent or detect a crime.

#### 5 Marketing and preferences

We would, on occasion, like to keep you informed of our products and services which we consider may be of interest to you.

- Please tick if you would like us and other members of the Bupa group to keep you updated about our products and services by post, telephone email and text.

You will be able to opt out of receiving these communications at any time by emailing [info@bupaglobal.com](mailto:info@bupaglobal.com) or by writing to Bupa Global, Victory House, Trafalgar Place, Brighton BN1 4FY, United Kingdom.

#### 6 Processing for Profiling and Automated Decision Making

Like many businesses, we sometimes use automation to provide you with a quicker, better, more consistent and fair service, as well as with marketing information we think will be of interest (including discounts on our products and services). This may involve evaluating information about you and, in limited cases, using technology to provide you with automatic responses or decisions. You can read more about this in our full privacy notice. You have the right to object to direct marketing and profiling relating to direct marketing. You may also have rights to object to other types of profiling and automated decision-making.

#### 7 Sharing your information

We share your information within the Bupa Group, with relevant policyholders (including your employer if you are covered under a group scheme), with funders who arrange services on your behalf, those acting on your behalf (for example brokers and other intermediaries) and with others who help us provide services to you (for example healthcare providers) or who we need information from to handle or check claims or entitlements (for example professional associations). We also share your information in accordance with the law. You can read more about what information may be shared in what circumstances in our full privacy notice.

#### 8 Transfers outside of the UK and the European Economic Area (EEA)

We deal with many international organisations and use global information systems. As a result, we transfer your personal information to countries outside of the UK and the EEA (the EU member states and Norway, Liechtenstein and Iceland), for the purposes set out in this privacy notice.

#### 9 How long we keep your personal information

We keep your personal information in line with periods using the criteria shown in the full privacy notice available on our website.

#### 10 Your rights

You have rights to have access to your information and to ask us to correct, erase and restrict use of your information. You also have rights to object to your information being used, to ask us to transfer information you have made available to us, to withdraw your permission for us to use your information and to ask us not to make automated decisions which produce legal effects concerning you or significantly affect you. Please contact us if you would like to exercise any of your rights.

#### 11 Data Protection Contacts

If you have any questions, comments, complaints or suggestions about this notice, or any other concerns about the way in which we process information about you, please contact us at [info@bupaglobal.com](mailto:info@bupaglobal.com). You can also use this address to contact our Data Protection Officer.

We are regulated by the Information Commissioner’s Office ([www.ico.org.uk](http://www.ico.org.uk)) who can be contacted at, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, United Kingdom. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate). You have a right to make a complaint to them or to your local privacy supervisory authority.

#### Our complaints procedure:

It is Bupa Global’s intention to provide a first class service to our members at all times. However, if you have any comments or complaints, you can call the Bupa Global customer helpline on +44 (0) 1273 323 563, 24 hours a day, 365 days a year. Alternatively you can contact us via [bupaglobal.com/membersworld](http://bupaglobal.com/membersworld), or write to us at: Bupa Global, Victory House, Trafalgar Place, Brighton, BN1 4FY, UK. If you have not received a response within 8 weeks or you remain unhappy with our final response, you may refer your complaint to the Financial Ombudsman Service. Their address and contact details are: Exchange Tower, London E14 9SR, UK, and you can call them on 0800 0234 567 (free from most landlines), 0300 123 9 123 or from outside the UK +44 (0) 20 7964 0500

## 9 Your application declaration

### Declaration

To the best of my knowledge and belief the information given in this application form is true, accurate and complete. I understand that benefits may not be payable in full or at all and my policy may be treated as if it had not existed, if I do not take reasonable care when providing any information requested in this application form.

Where I have provided information on behalf of any other person to be covered by the policy, I confirm that I have checked with them that the information is correct before completing this application form and I have their express agreement to submit this application form on their behalf, or I am their legal representative.

I understand that my personal information and that of any other person to be covered by this policy will be processed by Bupa Global for the purposes set out in Bupa Global's privacy notice. I confirm that I have brought Bupa Global's privacy notice to the attention of these covered.

I agree to be bound by the policy terms of my health plan (and for cover provided to any other person to be covered by this policy but under a different health plan, the policy terms of that health plan). I agree that English law will apply to the policy.

I agree that any cover for the U.S. shall terminate upon informing Bupa Global that I have become a resident of the U.S. (or in the case of an additional person becoming a resident of the U.S., their cover under the policy shall terminate).

**It is essential that you take reasonable care to provide us with full, complete and accurate information when you complete this application form. Please be sure to check the entire form.**

If you do not provide complete information, we will not be able to process your application.

If you do not take reasonable care to provide us with full, complete and accurate information about yourself or any other person covered under the policy, we will have the right to treat your policy as if it had not existed, or to refuse to pay all or part of a claim.

We recommend that you keep a record of all the information you supply to us in connection with this application, including letters.

If you would like a copy of this application form, please ask us.

Fill in your form with complete up-to-date medical history before you sign and date it. If we do not receive this application form within six weeks of this declaration date, or the date of signature expires six weeks before your cover start date we will ask for a declaration of continued good health. Or we may ask you to submit a new form.

Main applicant's signature

Date

D D M M Y Y

Print full name

### Intermediaries only

Please ensure up to date KYC documents have been provided for the applicant and dependants (aged over 16) where applicable. If clarity is needed on what documents are required; please contact your sales representative. Failure to supply the accurate documents could lead to a delay and cancellation of the member's application.

Intermediary Name

Intermediary ID

In case of unsolicited sales, applications will only be accepted for countries that allow unsolicited sales of health insurance contracts – including on a cross-border basis, where this is the case. For more information please refer to your Bupa Global contact. We reserve the right to request further information where appropriate or necessary.

- Solicited (promoted) Sale. Tick the box if this is a Solicited Sale
- Unsolicited Sale - I hereby confirm that we neither promoted, sought, approached the customer and the customer neither sought nor required advice

Intermediary signature

Date

D D M M Y Y

Print full name

For office use only

Identification stamp / broker name and ID number



General services:  
+44 (0) 1273 323 563  
Medical related enquiries:  
+44 (0) 1273 333 911  
Your calls will be recorded  
and may be monitored.

Bupa Global  
Victory House  
Trafalgar Place  
Brighton  
BN1 4FY  
United Kingdom

Bupa Global  
offers you:  
Global medical plans for  
individuals and groups  
Assistance, repatriation and  
evacuation cover  
24-hour multi-lingual helpline  
  
[bupaglobal.com](http://bupaglobal.com)

#### The world of Bupa

Care homes  
Cash plans  
Dental insurance  
Health analytics  
Health assessments  
Health at work services  
Health centres  
Health coaching  
Health information  
Health insurance  
Home healthcare  
Hospitals  
International health insurance  
Personal medical alarms  
Retirement villages  
Travel insurance