

# COMPARING BUSINESS HEALTH PLANS

A COLLABORATION BETWEEN TWO OF THE MOST RESPECTED NAMES IN GLOBAL HEALTHCARE

### BUPA GLOBAL IS THE SOLE INSURER OF THESE PLANS

This is intended as a summary comparison of the available benefits. Full details of the benefits, limitations and exclusions for each health plan can be found in the Business Health Plans membership guide. Please contact us for a copy.

From 1 June 2024

## WELCOME TO THE NEXT CHAPTER OF GLOBAL HEALTHCARE

Founded by doctors, our sole purpose is to help people live longer, healthier, happier lives, and making a better world. That's why our plans are designed to meet your needs, whatever stage you're at in life.

The simple tiered range brings the same great service that you always can expect from Bupa, but this is more than just insurance. We also focus on our members' all-round health through a number of wellness services included.

Additionally, through the collaboration between Bupa Global and Blue Cross Blue Shield Global, our members can now enjoy even bigger benefits in the U.S. Our Business Health Plans include cover for unforeseen treatment in the U.S. for 28 days (cover starts from the date of arrival) and the option to extend cover to include U.S cover for all covered treatment.

This guide provides a summary of our plans to help you understand the high-level differences between them. For full details on the benefits, limitations,

exclusions and how to use the plans, please visit bupaglobal.com to view the relevant membership guides.

## Two of the biggest, most trusted names in global healthcare

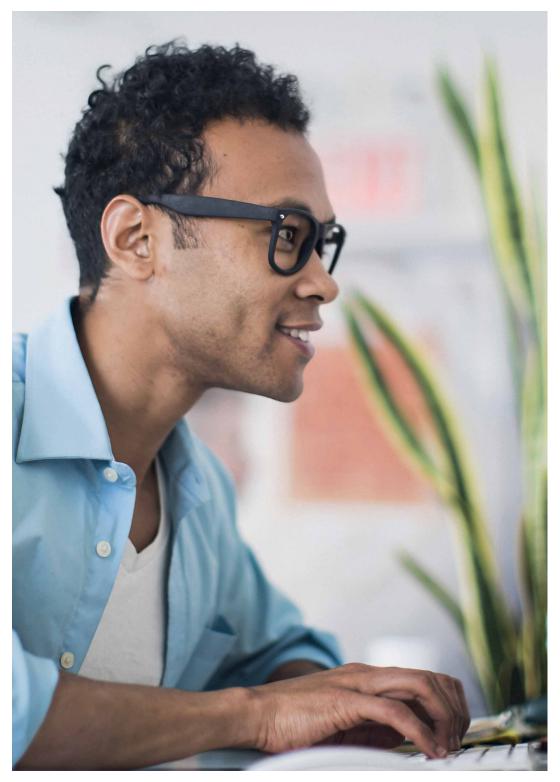
Bupa Global and Blue Cross Blue Shield Global have teamed up to deliver high-quality healthcare products and services. This combined strength, scale and expertise means members can be confident in knowing that they have access to quality healthcare when and where they need it.

Members will have access to healthcare providers worldwide, utilising both the Blue Cross Blue Shield networks in the U.S. and Bupa's networks outside the U.S.

### BUPA GLOBAL IS THE SOLE INSURER OF THESE PLANS.

Bupa Global is a trade name of Bupa, the international health and care company. Bupa is an independent licensee of Blue Cross and Blue Shield Association. Bupa Global is not licensed by Blue Cross and Blue Shield Association to sell Bupa Global/Blue Cross Blue Shield Global co-branded products in Argentina, Canada, Costa Rica, Panama, Uruguay and US Virgin Islands. In Hong Kong, Bupa Global is only licensed to use the Blue Shield marks. Please consult your policy terms and conditions for coverage availability. Blue Cross and Blue Shield Association is an association of independent, community-based and locally operated Blue Cross and Blue Shield Global is a brand owned by Blue Cross and Blue Shield Association. For more information about Bupa Global, visit bupaglobalaccess.com, and for more information about Blue Cross and Blue Shield Association, visit www BCBS com





## BUILT FOR BUSINESS, DESIGNED FOR INDIVIDUALS

Our health plans are designed for those wanting the highest level of cover available within the Bupa Group, including access to healthcare facilities anywhere in the world, at home and away.

As a business, your people are your greatest asset, so it makes sense to invest in both their physical and mental health and wellbeing, to help protect them wherever business takes them.

Our benefits are designed to cover the mind as well as the body and can go a long way towards helping promote a healthy workforce and making a positive difference to your business.

Offering global healthcare to your employees can also have a wider positive impact on your business, including:

- help you recruit the right talent to take your business forward
- help increase wellbeing, motivation and positivity of your employees
- help improve sickness and absenteeism rates

# Our plans are designed with a range of employees in mind:

## Businesses with employees who travel:

Our plans offer coverage for employees who travel on business and provide freedom of choice from the most prestigious hospitals and clinics around the world, wherever employees are located.

#### **Expat employees:**

Our plans provide medical cover for employees and their families who are assigned to work abroad. The level of cover is designed to augment local state cover or employer provided coverage and to meet local visa requirements for people working or living overseas.

#### **Executive cover:**

Every business has a few key people whose skills, knowledge, experience or leadership are important to a business' continued financial success. The absence of these employees can create a significant impact. Bupa provides the richness of healthcare cover needed for these key people.

## Helping to improve the world's wellbeing:

Better health is at the heart of our organisation. Not only do we care for the health and wellbeing of your employees, we also want to help improve general health around the globe. To maintain this focus, we continue to remain free of shareholders, re-investing profits back into our business.

It fuels our drive to improve our services and offer access to cutting-edge care. We also partner with non-profit organisations and local communities to help improve the world's health, and create a positive environmental impact.

## WORLD CLASS BUSINESS HEALTH PLANS

With our tiered Business Health Plans, we are offering more than just health insurance. As well as benefits with high limits to help make sure your employees are protected, we also look out for their all-round health with a number of wellness services available.

Our global Business Health Plans are tiered by clear trade-up benefits and geographical cover making it easy for you to find the right health plan for your employees.



#### Our difference

A global team of advisers and health experts who, between them, speak multiple languages and offer a service that exceeds expectations. With support available on the telephone at any time of the day or night you can be sure that whenever you or your employees need us, you will be understood.



#### Putting you in control

Once you have decided on the level of cover, you can adapt your plan to suit your specific needs, circumstances and budget. Whenever you need to enrol an employee; you can do it securely online in minutes.



#### **Growing with your business**

It's good to know that if your employees need to relocate, with our international health plans accessing healthcare will be one less thing to worry about when they arrive.



#### A choice of preventive benefits

To help your employees stay in the peak of health they have a choice of preventive benefits including mental health, physiotherapy, acupuncture and chiropractic cover.



#### Healthline

Our telephone Healthline staff are on-hand by telephone at any time of the day or night to provide seamless access to medical providers (such as a pharmacy, dentist or doctor) wherever you are, and could arrange an appointment on your behalf. They could also advise you on how to manage an existing condition while you're travelling, advise on appropriate vaccinations and have the expertise to challenge local medical decisions.



#### Direct settlement with a worldwide network

When your employees need us most, we'll be there with a smooth claims service. We settle directly with a network of providers so you don't have to pay upfront for your treatment. For plans including U.S. cover this gives your employees access to over 1.9 million providers (and over 44,000 without U.S. cover).



#### Secure online access

Your employees can access our exclusive and secure website and mobile app, MembersWorld, whenever they need to. Via their account they can submit and track the progress of claims, submit requests for pre-authorisation of treatment and get access to their membership card and insurance documents. They have the options to log in using their passcode, fingerprint or Face ID, so it's totally secure.

### **OUR WELLBEING SOLUTIONS**

To support both the physical and mental wellbeing of your employees and their families, we provide as standard a range of wellbeing benefits and programmes.

### **Bupa LifeWorks**

Our global Employee Support Programme, provided by TELUS Health, provides counselling and/or referral support to deal with personal or work issues that may adversely impact your employees' work performance and their health and wellbeing.

The programme can help your employees with a broad range of issues including handling stress and anxiety, surviving the loss of a loved one, managing life changes and workplace pressure. All with the aim of helping you to support healthy and happy employees.

### Supporting mental health

At Bupa Global we believe that mental health and wellbeing are just as important as physical health. To support this, both annual and monetary limits across our plans for in-patient and day-case mental health treatment are the same as for physical health treatment.

### Global access in your hands

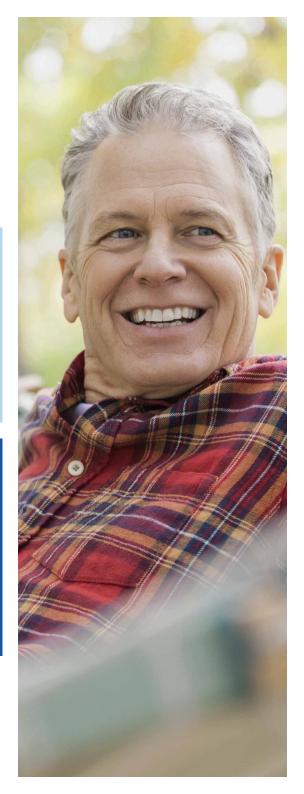
The Global Virtual Care service, available via the MembersWorld app, provides your employees with access to a global network of doctors, offering medical advice and consultations, plus same day virtual appointments – available at any time of day or night.

### Second medical opinion

Sometimes your employees need a little extra reassurance. That's why we give them access to a second medical opinion from leading international specialist doctors. Available to all customers looking for reassurance and confidence in their medical diagnosis.

### Help before you go

Before your employees start a new role away from home, our Assignment Support Programme can provide them with personalised, comprehensive guidance on the host country such as local medical facilities and the healthcare system, fulfilling existing prescriptions, and much more.



### **OUR BUSINESS HEALTH PLANS**

Our Business Health Plans are tiered by clear trade-up benefits, making it easy for businesses to find the right health plan for their employees and if needed, their dependants.

For these world-class business health plans, we deliver the exceptional high level of service for which we are renowned, and we provide cover for:

- Mental health conditions (no limits for in-patient and day patient treatment with no waiting periods - including cover for addiction, ADHD and self-inflicted injury)
- In-hospital care
- Evacuation and repatriation if emergency treatment isn't available locally, we'll get your employee to where it is (accompanied by a relative or partner when medically necessary)
- Treatment for cancer and other serious illnesses, for as long as needed while they are a member
- Hereditary, congenital and chronic conditions
- o Transplants and rehabilitation
- o Bupa LifeWorks, your Global Employee Support Programme

Once you have decided on the level of cover, you can adapt your plan to suit your specific needs, circumstances and budget. For example, you might want to:

- o Include dependants
- Choose to cover pre-existing health issues
- Add co-insurance options for out-patient care to always stay in control of cost
- Add preventive, routine and restorative dental and optical care to our plans with out-patient cover

We understand you're busy. So we've designed our range of health plans to make giving each of your employees the right level of cover as easy as it can be.

#### **Mandatory cover**

One of the following options must be selected.

Select	This tier concentrates on hospital treatment, in-patient or day-care patients and it also covers preventative treatments such as wellness benefits and a full health screening. Optional U.S. cover and Dental/ Optical cover is available in this tier.
Premier	This tier extends the Select benefits to include higher out-patient treatments and maternity cover. Optional U.S. cover and Dental/ Optical cover is available in this tier. Co-insurance is also available.
Elite	This tier extends the Premier benefits with increased benefit limits, across out-patient, in-patient and all other/travel benefits. Infertility treatment and co-insurance are also available.

### **Optional cover**

U.S. cover	This option adds U.S. to the geographical cover making cover worldwide. This option is optional across all tiers. Cover is offered at 100% when using a network hospital, otherwise we may only pay costs that are reasonable and customary.
Dental & Optical cover	Dental & Optical cover is an optional benefit.  The dental covers a number of treatments including preventative, routine and restorative or orthodontic treatments. Each tier progressively offers more coverage and higher limits. Optical covers treatments including eye test, frames and lenses.  The limits are level across all tiers.

## BUSINESS HEALTH PLANS COMPARISON TABLE

Benefit limits are set out in three currencies: GBP / EUR / USD. The currency in which you pay your premium is the currency that will apply to your health plan for the purposes of benefit limits. Benefit limits apply per person.

Please note: This table provides a high-level summary only about the types of cover provided. Full details of the benefits, limitations and exclusions can be found on bupaglobal.com or in the membership guide. Cover for pre-existing conditions is subject to underwriting. Please ask your sales adviser for more information.

Benefit	Business Select Health Plan	Business Premier Health Plan	Business Elite Health Plan
Overall annual maximum	GBP 2 million / USD 3.1 million / EUR 2.6 million	GBP 3 million / USD 4.7 million / EUR 3.9 million	GBP 6 million / USD 9.3 million / EUR 7.8 million
All benefits in this table, even those paid in full, will contribute to the overall annual policy maximum limit.	each membership year	each membership year	each membership year
Geographical area of cover	Worldwide excluding U.S.	Worldwide excluding U.S.	Worldwide excluding U.S.
J.S. cover	Optional cover, if purchased	Optional cover, if purchased	Optional cover, if purchased
Mandatory pre-authorisation	Mandatory pre-authorisation for:	Mandatory pre-authorisation for:     all in-patient stays over 5 days     prophylactic surgery     reconstructive surgery     obesity surgery     transportation (including evacuation and repatriation)     complications of maternity and childbirth     rehabilitation	Mandatory pre-authorisation for:     all in-patient stays over 5 days     prophylactic surgery     reconstructive surgery     obesity surgery     transportation (including evacuation and repatriation)     complications of maternity and childbirth     rehabilitation
General benefits and rules			
Medical History Disregarded, subject to our agreement (minimum number of employees applies)	Yes	Yes	Yes
Covered for chronic conditions if diagnosed after enrolment (not applicable when medical history has been disregarded)	Yes	Yes	Yes
Cover for congenital & hereditary conditions if diagnosed after enrolment (not applicable when medical history has been disregarded)	Yes	Yes	Yes
No cancellation of policy based on claims pattern / history	Yes	Yes	Yes
Automatic renewal	Yes	Yes	Yes
General waiting period from start of cover	No general waiting period. Please note waiting periods can apply to specific benefits as detailed in this document, unless we have agreed to waive them.		
Age limit for joining	No upper age limit		

Benefit	Business Select Health Plan	Business Premier Health Plan	Business Elite Health Plan
Co-insurance	No co-insurance	Co-insurance Applies to out-patient care only	Co-insurance Applies to out-patient care only
		Optional 0%	Optional 0%
		Optional 15%	Optional 15%
		Optional 25%	Optional 25%
Out-patient treatment			
Out-patient surgical operations	Paid in full	Paid in full	Paid in full
Wellness checks – specific screenings for breast, cervical, prostate and colorectal cancer	We pay up to GBP 100 / USD 150 / EUR 125 each membership year	We pay up to GBP 800 / USD 1,400 / EUR 1,000 each membership year	We pay up to GBP 1,000 / USD 1,600 / EUR 1,300 each membership year
Full Health Screen – various routine tests such as cholesterol, blood pressure, diabetes, anaemia and lung function, liver and kidney function and cardiac risk assessment			
Specialists' fees for consultations Pathology, x-ray and diagnostic tests	We pay up to GBP 500 / USD 775 / EUR 650 each membership year	We pay up to GBP 6,400 / USD 9,900 / EUR 8,300 each membership year	Paid in full
Specialists' fees, psychologists' and psychotherapists' fees for mental health treatment	Paid in full	Paid in full	
Costs for treatment by therapists, complementary medicine practitioners and qualified nurses	Paid in full up to 5 visits each membership year	Paid in full up to 35 visits each membership year	Paid in full up to 70 visits each membership year
Vaccinations	We pay up to GBP 239 / USD 372 / EUR 310 each membership year	We pay up to GBP 250 / USD 390 / EUR 325 each membership year	Paid in full
Costs for treatment by family doctor	Paid in full up to 6 visits each membership year	Paid in full up to 12 visits each membership year	Paid in full
Prescribed drugs and dressings	We pay up to GBP 500 / USD 875 / EUR 625 each membership year	We pay up to GBP 3,000 / USD 5,400 / EUR 4,600 each membership year	Paid in full
Accident-related dental treatment	Paid in full	Paid in full	Paid in full
In-patient and day-case treatment			
Hospital accommodation	Paid in full - Standard private room	Paid in full - Standard private room	Paid in full - Standard private room
Surgical operations, including pre- and post-operative care	Paid in full	Paid in full	Paid in full
Nursing care, drugs and surgical dressings	Paid in full	Paid in full	Paid in full

Benefit	Business Select Health Plan	Business Premier Health Plan	Business Elite Health Plan
Specialists' fees	Paid in full	Paid in full	Paid in full
Theatre charges	Paid in full	Paid in full	Paid in full
Intensive Care, intensive therapy, coronary care and high-dependency unit	Paid in full	Paid in full	Paid in full
Pathology, X-rays, diagnostic tests and physiotherapy	Paid in full	Paid in full	Paid in full
Prosthetic implants and appliances	Paid in full	Paid in full	Paid in full
Parent accommodation	Paid in full	Paid in full	Paid in full
Mental health treatment	Paid in full	Paid in full	Paid in full
Prophylactic surgery	Paid in full	Paid in full	Paid in full
Reconstructive surgery	Paid in full	Paid in full	Paid in full
Obesity surgery (after two years' membership)	Paid in full	Paid in full	Paid in full
More benefits			
Advanced imaging	Paid in full	Paid in full	Paid in full
Cancer treatment	Paid in full	Paid in full	Paid in full
Advanced therapy medicinal products (ATMPs)	Paid in full, one course of treatment for each condition per lifetime	Paid in full, one course of treatment for each condition per lifetime	Paid in full, one course of treatment for each condition per lifetime
Congenital and hereditary conditions	Paid in full	Paid in full	Paid in full
Bupa LifeWorks, your Global Employee Support Programme	We pay in full for up to 5 counselling sessions, per each mental health condition, each membership year	We pay in full for up to 5 counselling sessions, per each mental health condition, each membership year	We pay in full for up to 5 counselling sessions, per each mental health condition, each membership year
Genetic cancer screening	Paid in full	Paid in full	Paid in full
Healthline services	Included	Included	Included
HIV / AIDS drug therapy including ART	Paid in full	Paid in full	Paid in full
Home nursing after in-patient treatment	We pay up to a maximum of 30 days each membership year	We pay up to a maximum of 196 days each membership year	We pay up to a maximum of 196 days each membership year
Hospice and palliative care	We pay up to GBP 24,000 / USD 37,200 / EUR 31,200 maximum benefit for the whole of your lifetime	We pay up to GBP 24,000 / USD 37,200 / EUR 31,200 maximum benefit for the whole of your lifetime	We pay up to GBP 24,000 / USD 37,200 / EUR 31,200 maximum benefit for the whole of your lifetime

Benefit	Business Select Health Plan	Business Premier Health Plan	Business Elite Health Plan
In-patient cash benefit	We pay up to GBP 90 / USD 150 / EUR 100 per night up to 20 nights each membership year	We pay up to GBP 90 / USD 150 / EUR 100 per night up to 20 nights each membership year	We pay up to GBP 90 / USD 150 / EUR 100 per night up to 20 nights each membership year
Kidney Dialysis	Paid in full	Paid in full	Paid in full
Newborn care	Paid in full for all treatment received within the first 90 days following birth	Paid in full for all treatment received within the first 90 days following birth	Paid in full for all treatment received within the first 90 days following birth
Prosthetic devices	We pay a maximum benefit of GBP 2,400 / USD 3,700 / EUR 3,100 for each device	We pay a maximum benefit of GBP 3,000 / USD 4,700 / EUR 3,900 for each device	We pay a maximum benefit of GBP 4,000 / USD 6,200 / EUR 5,200 for each device
Rehabilitation	We pay in full for up to 120 days of treatment (which may be inpatient treatment or day-case treatment) each membership year	We pay in full for up to 120 days of treatment (which may be inpatient treatment or day-case treatment) each membership year	We pay in full for up to 120 days of treatment (which may be inpatient treatment or day-case treatment) each membership year
Rehabilitation in a health resort	Not covered	Not covered	Not covered
Transplant services	Paid in full	Paid in full	Paid in full
Treatment for or related to gender dysphoria	Female to Male (FtM) – pursued by transgender men and AFAB (assigned female at birth) non-binary people	Female to Male (FtM) – pursued by transgender men and AFAB (assigned female at birth) non-binary people	Female to Male (FtM) – pursued by transgender men and AFAB (assigned female at birth) non-binary people
	Paid in full	Paid in full	Paid in full
	Male to Female (MtF) – pursued by transgender women and AMAB (assigned male at birth) non-binary people	Male to Female (MtF) – pursued by transgender women and AMAB (assigned male at birth) non-binary people	Male to Female (MtF) – pursued by transgender women and AMAB (assigned male at birth) non-binary people
	Paid in full	Paid in full	Paid in full
Maternity and childbirth cover			
Normal delivery maternity and childbirth	We pay up to GBP 6,200 / USD 9,750 / EUR 8,200 each membership year	We pay up to GBP 12,600 / USD 19,500 / EUR 16,400 each membership year	Paid in full
Childbirth at home	We pay up to GBP 390 / USD 600 / EUR 500 each membership year	We pay up to GBP 780 / USD 1,200 / EUR 1,000 each membership year	Paid in full
Medically essential Caesarean section	We pay up to GBP 6,200 / USD 9,750 / EUR 8,200 each membership year	We pay up to GBP 12,600 / USD 19,500 / EUR 16,400 each membership year	Paid in full
Maternity complication	Paid in full	Paid in full	Paid in full
Infertility treatment	Not covered	50% up to GBP 8,000 / EUR 10,000 / USD 13,400 each membership year	50% up to GBP 8,000 / EUR 10,000 / USD 13,400 each membership year
Children born into policy without underwriting	Yes	Yes	Yes
Transportation / Travel			
Medical evacuation	Paid in full	Paid in full	Paid in full
Medical repatriation	Paid in full	Paid in full	Paid in full

Benefit	Business Select Health Plan	Business Premier Health Plan	Business Elite Health Plan
Non-medical evacuation in case of conflicts and natural disasters	Not covered	Not covered	Not covered
Local air ambulance	We pay up to GBP 5,900 / USD 9,100 / EUR 7,700 each membership year	We pay up to GBP 5,900 / USD 9,100 / EUR 7,700 each membership year	We pay up to GBP 5,900 / USD 9,100 / EUR 7,700 each membership year
Local road ambulance	Paid in full	Paid in full	Paid in full
Travel cost for an accompanying person	Paid in full	Paid in full	Paid in full
Travel cost for the transfer of children	Paid in full	Paid in full	Paid in full
Compassionate visit transport costs and compassionate visit living allowance	Not covered	Visit and return: We pay up to 5 trips maximum benefit for the whole of your lifetime, up to GBP 1,000 / USD 1,600 / EUR 1,300 per trip	Visit and return: We pay up to 5 trips maximum benefit for the whole of your lifetime, up to GBP 1,000 / USD 1,600 / EUR 1,300 per trip
		Visit living allowance: We pay up to GBP 100 / USD 160 / EUR 130 per day for a maximum of 10 days each trip	Visit living allowance: We pay up to GBP 100 / USD 160 / EUR 130 per day for a maximum of 10 days each trip
Compassionate emergency repatriation	Not covered	Not covered	Not covered
Living allowance	Not covered	Not covered	We pay up to GBP 25 / USD 40 / EUR 30 per day for up to 10 days
Repatriation of mortal remains	Paid in full	Paid in full	Paid in full
Dental / Optical treatment*			
Dental treatment	Optional cover, if purchased	Optional cover, if purchased	Optional cover, if purchased
	We pay up to GBP 1,200 / USD 1,900 / EUR 1,600 each membership year	We pay up to GBP 2,500 / USD 3,900 / EUR 3,300 each membership year	We pay up to GBP 5,775 / USD 9,000 / EUR 7,500 each membership year
Optical treatment	Optional cover, if purchased	Optional cover, if purchased	Optional cover, if purchased
	We pay up to GBP 250 / USD 400 / EUR 350 each membership year	We pay up to GBP 250 / USD 400 / EUR 350 each membership year	We pay up to GBP 385 / USD 600 / EUR 500 each membership year
Refractive eye surgery	Not covered	Not covered	Not covered

<sup>\*</sup> On Business Premier and Business Elite, the dental and optical benefits can only be purchased together as a single module.

#### BUSINESS HEALTH PLAN EXCLUSIONS

Applies across all Business Health Plans: Administration / registration fees; Advance payments / deposits; Antenatal classes; Artificial life maintenance; Birth control; Chinese medicine; Conflict and disaster; Congenital and hereditary conditions; Convalescence, nursing home and admission for general care, or staying in hospital or other establishment; Cosmetic treatment; Deafness; Desensitisation and neutralisation; Developmental problems; Donor organs; Experimental or unproven treatment; Eyesight; Footcare; Genetic testing; Harmful or hazardous use of alcohol, drugs and/or medicines; Health hydros, nature cure clinics or any establishment that is not a hospital; Illegal activity; Mechanical or animal donor organs; Obesity; Persistent vegetative state (PVS) and neurological damage; Pre-existing conditions; Reconstructive or remedial surgery; Sleep disorders; Speech disorders; Stem cells; Surrogacy; Temporomandibular joint (TMJ) disorders; Travel costs for treatment; Treatment for or related to gender dysphoria\*\*; Unrecognised medical practitioner, provider or facility.

Additional exclusions for Business Elite Health Plan: Dental treatment (unless optional module purchased); U.S. treatment (unless optional module purchased).

Additional exclusions for Business Premier Health Plan: Dental treatment (unless optional module purchased); U.S. treatment (unless optional module purchased).

Additional exclusions for Business Select Health Plan: Dental treatment, U.S. treatment (unless optional module purchased); Drugs and dressings (out-patient); Family doctor treatment; Maternity and childbirth.

#### FIND OUT MORE

If you'd like more information we're here to help.

Call us on +353 1 761 7340 or visit bupaglobal.com

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Calls may be recorded or monitored.

Bupa Global DAC, trading as Bupa Global, is regulated by the Central Bank of Ireland.

Bupa Global Designated Activity Company (Bupa Global DAC), trading as Bupa Global, is a designated activity company limited by shares registered in Ireland under company number 623889 and having its registered office at Second Floor, 10 Pembroke Place, Ballsbridge, Dublin 4, DO4 VIW6.

Global Virtual Care, Second Medical Opinion and Bupa LifeWorks are provided by a third party, directly to you. Bupa Global assumes no liability and accepts no responsibility for information provided by this third party; or the performance of the services. Support and information provided through these services do not confirm that any related treatment or additional support is covered under your health plan. These services are not intended to be used for emergency or urgent medical treatment.

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